

## An exceptionally clean travel experience

Brightline is committed to leading the industry in cleanliness standards and implementing new methods as they are developed and approved. Since inception, our number one priority has always been the safety of our guests and teammates— a core value we keep top of mind as standards and practices evolve.



### TOUCHLESS & SAFE TRAVEL



#### Bathrooms

In-station and on-board bathrooms feature touchless technology by Dyson.



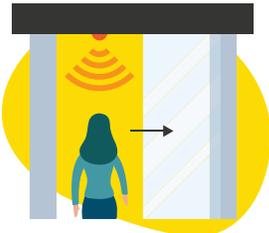
#### Ticketing

User friendly mobile app to book tickets, save boarding pass, board, and check train status.



#### Payment

Brightline is cash free and encourages the use of non-contact methods of payment.



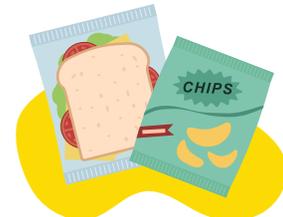
#### Doors

Doors automatically open when boarding, deboarding or traveling between coaches.



#### Lounges

Spacious areas provide ample room and seating options for guests to social distance.



#### Food & Beverage

Pre-packaged food items are available in the lounges and on-board.



#### Masks

Per the existing federal mandate, guests and teammates will be required to wear face masks in the station and onboard.



#### Frequent Enhanced Cleaning

Aegis Microbe Shield was added to the cleaning regime of seats, trays and high touch areas on all train coaches in addition to our team wiping down all public and private spaces often. We also installed more hand sanitizing kiosks throughout stations and trains.

## MORE WAYS WE'RE KEEPING YOU SAFE

Brightline will continue taking recommendations from the CDC and local health officials. Additional measures will include:



### Vaccination

Brightline requires vaccines for all of its teammates\*.



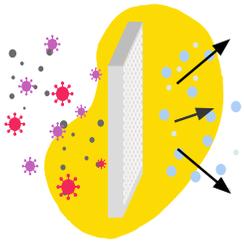
### Food & Beverage

Installation and use of vending machines for food and beverage items in the lounges.



### On-Board Materials

Introduction of electronic menus and magazines on the app and website so guests may use their personal devices.

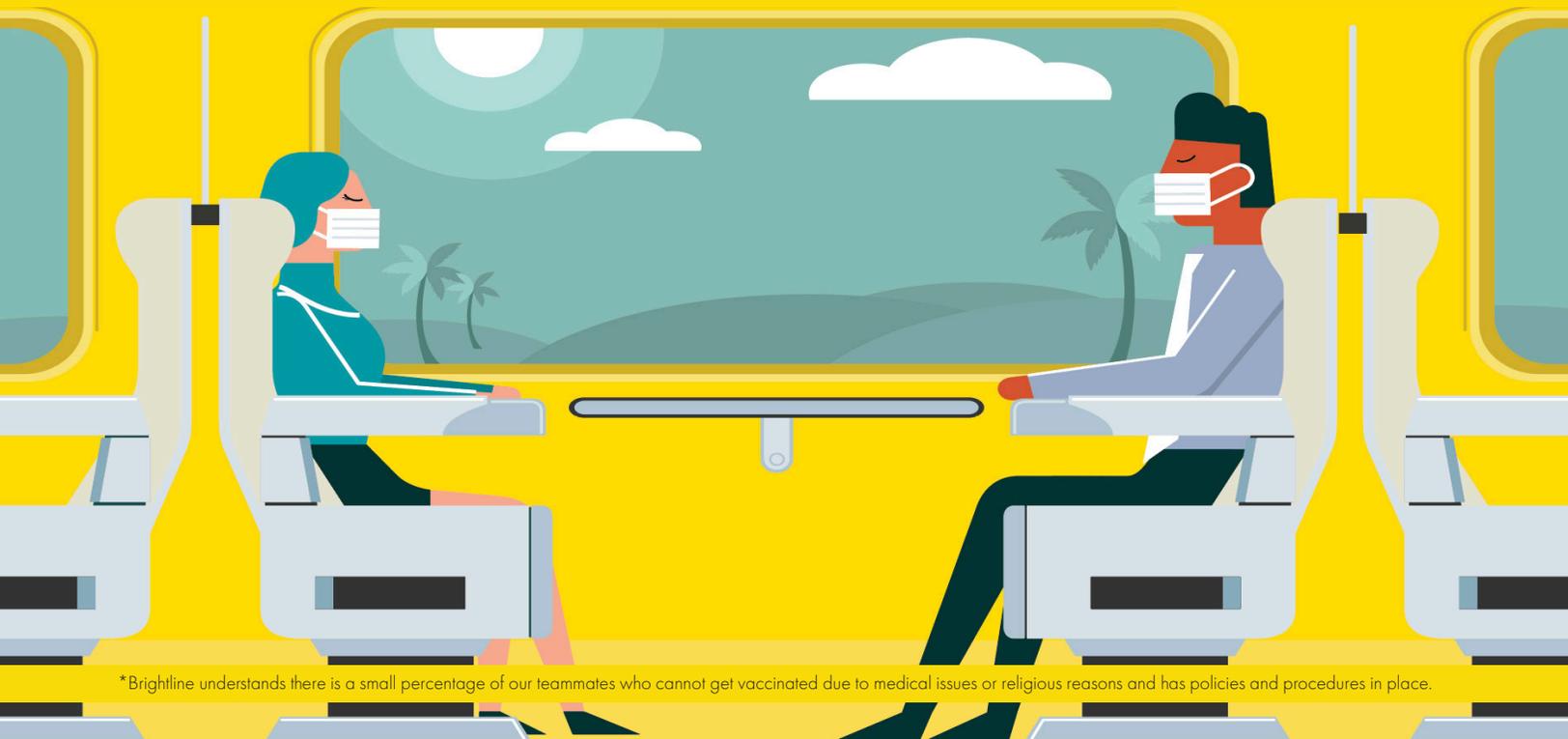


### Air Filtration

While airplane air is entirely recirculated, 25 percent of the air in the train comes from fresh air intake ducts and gets filtered before being mixed with the recirculated air. Brightline will utilize a Needlepoint Bipolar Ionization (NPBI) system developed by Siemens, the manufacturer of the trainsets. Ozone-Free NPBI artificially creates millions of positive and negative ions and releases them into the forced air circulation of an HVAC system. The ions, or charged particles, neutralize pathogens, viruses, bacteria.

## Benefits of train travel and Brightline

Our trainsets are spacious and promote circulation and space between guests. Seat spacing is beyond 3 feet (CDC recommendation is 3 feet) in both classes with 2x2 seating and table seating options with plexiglass dividers in between. Additionally, Brightline is a reserved seating transportation option. This means guests preselect their location, eliminating crowding and rushing to get a seat.



\*Brightline understands there is a small percentage of our teammates who cannot get vaccinated due to medical issues or religious reasons and has policies and procedures in place.